

Dental Key Contacts Hours are 8:00 a.m. to 5:00 p.m. (Mountain Time) Monday–Friday		
Topic	Contact	Information Available
American Dental Association	American Dental Association Council on Dental Care Programs 211 East Chicago Avenue Chicago, IL 60611-2678 Phone: (800) 947-4746 In- and out-of-state	<ul style="list-style-type: none"> To order the CDT, <i>Current Dental Terminology</i> manual. Hours are 7:00 a.m. to 5:00 p.m., Central Time, Monday–Friday.
Claims (Medicaid)	Claims Processing Unit P.O. Box 8000 Helena, MT 59604 Phone: (800) 624-3958 In- and out-of-state (406) 442-1837 Helena	<ul style="list-style-type: none"> Send paper claims to this address. Call for answers to claims questions.
Client Eligibility		<ul style="list-style-type: none"> See <i>Eligibility</i> in the <i>Key Contacts</i>.
Passport Information	Passport to Health P.O. Box 254 Helena, MT 59624-0254 Medicaid/HMK Client Help Line Phone: (800) 362-8312 In- and out-of-state	<ul style="list-style-type: none"> See Passport under the Key Contacts listing on your webpage, or consult your provider manual. For answers to any Passport-related questions. To enroll as a Passport provider.
Policy Questions	Jan Paulsen Medicaid Services Bureau 1400 Broadway P.O. Box 202951 Helena, MT 59620-2951 Phone: (406) 444-4189 In- and out-of-state Fax: (406) 444-1861 E-mail: jpaulsen@mt.gov	<ul style="list-style-type: none"> See also <i>Policy Information</i> in <i>Key Contacts</i>.
Prior Authorization		<ul style="list-style-type: none"> See <i>Prior Authorization</i> under the <i>Key Contacts</i> listing on your webpage, or consult your provider manual.
Provider Enrollment	Provider Enrollment Unit P.O. Box 4936 Helena, MT 59604 Phone: (800) 624-3958 In- and out-of-state (406) 442-1837 Helena	<ul style="list-style-type: none"> To enroll as a Montana Medicaid provider.
Provider Relations	Provider Relations Unit P.O. Box 4936 Helena, MT 59604 Phone: (800) 624-3958 In- and out-of-state (406) 442-1837 Helena	<ul style="list-style-type: none"> For questions about claims, EDI, eligibility, payments, and denials, or to request billing instructions, call or write. Billing instructions, manuals, forms, and fee schedules are also available on the Provider Information website.

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Team Care	Michael Huntly Managed Care Bureau DPHHS P.O. Box 202951 Helena, MT 59620-2951 Phone: (406) 444-9673 In- and out-of-state E-mail: mhuntly@mt.gov	<ul style="list-style-type: none"> For more information on the Team Care Program, consult the <i>General Information for Providers</i> manual, <i>Passport</i> and <i>Prior Authorization</i> chapters.
Third Party Liability	Third Party Liability Unit P.O. Box 5838 Helena, MT 59604 Phone: (800) 624-3958 In- and out-of-state (406) 442-1837 Helena	<ul style="list-style-type: none"> For answers to questions about private insurance, Medicare or other third party liability.